

POLICY STATEMENT
in quality, environment, occupational safety and health

DICO si TIGANAS birou de proiectare S.R.L. policy is to provide high quality services in order to meet the costumer requirements by following the compliance obligations and other applicable requirements, including those related to the environment and occupational health and safety according to the SR EN ISO 9001:2015, SR EN ISO 14001:2015 and SR ISO 45001:2023 standards.

For us, the quality means to accomplish our costumer requirements and expectations by respecting the legal provisions and other requirements which can be achieved through each employee's contribution.

A policy of reduction of negative impact on the environment is promoted, without affecting the quality of the services provided in order to meet our costumer requirements.

The general goals of the organization are:

- ensuring continuous increasing of our costumer satisfaction by providing documentation and services conformed with the legal requirements and quality indicators, as well as rigorous behavior towards protecting the environment
- identification, assessment and keeping under control of every work-related risk factor to mitigate the risks for all stakeholders, employees, clients and visitors
- fulfillment of the compliance obligations with applicable requirements and legal provisions to the work quality, environment, health safety and security and any thereof evolution
- promoting the negative impacts reduction policy over designing solutions, constructions and environmental activities without affecting the provided services quality to meet the costumer requirements
- promoting work-related incidents and illness prevention policy without affecting the provided products/services quality to meet the costumer requirements
- protection against retaliation in case of incidents, threats, risks and opportunities reports
- continuous improvement of the performances in quality, environment, work-related health safety and security, the resources consumption mitigates and fire prevention
- the equipments and cars are properly maintained to use them in safe operating condition
- increasing entire staff training level and awareness with the importance of procedures compliance, own SSM instructions, SU, as well as the permanent use of work protection equipment and environmental protection requirements
- increasing the level of selective waste and packages collection and their value through specialized selective collection centers

The management is committed to ensure:

- health and safety occupational conditions to prevent work-related injuries and illnesses, appropriate for the organization purpose, dimension and context as well as the specific nature of the QMS risks and opportunities;
- hazards elimination and SSM risks reduction during the organization activity;
- workers implication and consulting as well as workers representations.

The general goals are related to the specific measurable objectives set at each relevant level and function into organization which is regularly reviewed to determine if the established policy is still relevant and appropriate.

The work-related quality, environment, health safety and security policy are available and maintained as documented information, it is communicated, understood and applied by the entire staff that works under the organization control and it is available for the stakeholders and the public.

The General Manager periodically analyzes the work-related quality, environment, health safety and security policy in order to establish if the purpose and the context of the organisation is suitable and supports its strategic direction.

04.03.2024

General Manager
eng. Florin DICO